



Changes in "2017"

The New Passage Plan

ConnectiCare launched a new plan called “Passage” for some of our commercial and Medicare Advantage members starting Jan. 1, 2017. Members with a Passage plan need to:

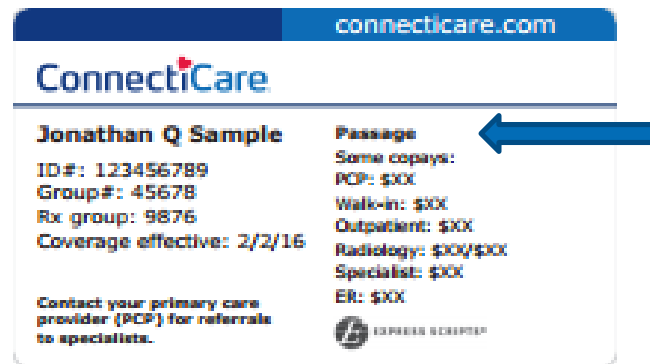
- Designate a primary care provider (PCP) from a limited network of providers which includes Clinisanitas, Connecticut State Medical Society IPA, and ProHealth Physicians.
- Obtain PCP referrals to see any specialists in the ConnectiCare network.
- Referrals are only for E & M services; covered labs, xrays, ob/gyn visits, ancillary services, do not require a referral

CONTACT INFORMATION

- Mary-Jane(MJ) Field: mfield@connecticare.com, 860-674-2221- provider education and service representative
- Jonny Tedder: jtedder@connecticare.com, 860-674-2079- provider education and service representative
- Marisol Gonzalez: mgonzalez@connecticare.com, 860-409-2410- provider education and service representative
- Adam Poturnicki: apoturnicki@connecticare.com, 860-409-6408- provider relations director
- Collin Shaw: cshaw@connecticare.com , 860-674-2031- contracting specialist

Passage Continued

The member's id card reflect that the member has enrolled in the passage product.



EmblemHealth

- Beginning 1/1/17, EmblemHealth members within the EmblemHealth Prime network are able to receive services from Connecticare providers .
- What does this mean for CCI Providers?
 - EmblemHealth's benefits/policies are followed but claims will be paid through your CCI contract by Emblem.
 - Please refer to emblemhealth.com/providers if you have any questions on medical and pharmacy policies, eligibility requirements, and claim submission processes. Registration required. The provider services is through EmblemHealth.
 - Provider services contact information – 1-866-447-9717

EmblemHealth Continued

- EmblemHealth Prime Members that reside in Connecticut received an id card which includes the CCI logo on the bottom. Members that live in NY may not have the CCI logo on the bottom but will still be able to utilize CCI providers if the member has a prime network plan
- Referrals ARE required for all plans except for the cards that state “No Referral Required” indicated on the ID card. The majority of the plans that are offered through the EmblemHealth Prime network require referrals.
- Referrals are to be obtained/viewed through the EmblemHealth portal emblemhealth.com/providers



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